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MARK J. BOURASSA, ESQ.		
Nevada Bar No. 7999		
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Las Vegas, Nevada 89117	arte 101	
II ' '		
mbourassa@bourassalawgroup.		
Attorneys for Defendant	<u> </u>	
UN	ITED STATES D	DISTRICT COURT
	DISTRICT O	F NEVADA
BERNARD BECHARD,	)	Case No.: 2:15-cv-01181-GMN-PAL
Plaintiff,		
vs		DEFENDANT AARGON AGENCY,
AARGON AGENCY, INC.,	)	INC'S ANSWER TO PLAINTIFF'S COMPLAINT
Defendant.	)	COMPLAINT
COMES NOW, Defend	lant Aargon Agend	ey, by and through its attorneys of record, Mark
J. Bourassa, Esq. and Trent	L. Richards of T	The Bourassa Law Group, LLC, and answers
Plaintiff's Complaint as follows	s:	
	<u>JURISDI</u>	CTION
1. Answering Paragrap	ph 1 of Plaintiff's	Complaint, Defendant denies the allegations
contained therein.		
2. Answering Paragrap	ph 2 of Plaintiff's	Complaint, Defendant denies the allegations
contained therein.		
3. Answering Paragrap	ph 3 of Plaintiff's	Complaint, Defendant admits the allegations
contained therein.		
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	- 1	-
	MARK J. BOURASSA, ESQ. Nevada Bar No. 7999 TRENT L. RICHARDS, ESQ. Nevada Bar No. 11448 THE BOURASSA LAW GRO 8668 Spring Mountain Road, St. Las Vegas, Nevada 89117 Tel: (702) 851-2180 Fax: (702) 851-2189 mbourassa@bourassalawgroup.co. Attorneys for Defendant  UN  BERNARD BECHARD, Plaintiff, vs  AARGON AGENCY, INC., Defendant.  COMES NOW, Defend J. Bourassa, Esq. and Trent Plaintiff's Complaint as follow  1. Answering Paragra contained therein. 2. Answering Paragra contained therein. 3. Answering Paragra contained therein.	Nevada Bar No. 7999 TRENT L. RICHARDS, ESQ. Nevada Bar No. 11448 THE BOURASSA LAW GROUP, LLC 8668 Spring Mountain Road, Suite 101 Las Vegas, Nevada 89117 Tel: (702) 851-2180 Fax: (702) 851-2189 mbourassa@bourassalawgroup.com trichards@bourassalawgroup.com Attorneys for Defendant  UNITED STATES D DISTRICT O  BERNARD BECHARD, Plaintiff,  vs AARGON AGENCY, INC., Defendant.  COMES NOW, Defendant Aargon Agency J. Bourassa, Esq. and Trent L. Richards of T Plaintiff's Complaint as follows:  JURISDI  1. Answering Paragraph 1 of Plaintiff's contained therein. 2. Answering Paragraph 2 of Plaintiff's contained therein. 3. Answering Paragraph 3 of Plaintiff's contained therein.

1 **PARTIES** 2 4. Answering Paragraph 4 of Plaintiff's Complaint, Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained 3 4 therein, and therefore denies the same. 5 5. Answering Paragraph 5 of Plaintiff's Complaint, Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained 6 7 therein, and therefore denies the same. 8 6. Answering Paragraph 6 of Plaintiff's Complaint, Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained 9 therein, and therefore denies the same. 10 7. Answering Paragraph 7 of Plaintiff's Complaint, Defendant admits the allegations 11 12 contained therein. 8. Answering Paragraph 8 of Plaintiff's Complaint, Defendant admits the allegations 13 14 contained therein. 15 9. Answering Paragraph 9 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained 16 therein, and therefore, denies the same. 17 18 10. Answering Paragraph 10 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained 19 therein, and therefore denies the same. 20 21 ALLEGATIONS APPLICABLE TO ALL COUNTS 22 A. The Debt Answering Paragraph 11 of Plaintiff's Complaint, Defendant is without knowledge 11. 23 or information sufficient to form a belief as to the truth of the allegations contained 24 25 therein, and therefore denies the same. Answering Paragraph 12 of Plaintiff's Complaint, Defendant is without knowledge 12. 26 27 or information sufficient to form a belief as to the truth of the allegations contained

therein, and therefore denies the same.

- 13. Answering Paragraph 13 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 14. Answering Paragraph 14 of Plaintiff's Complaint, Defendant denies the allegations contained therein.

### B. AARGON Engages in Harassment and Abusive Tactics

- 15. Answering Paragraph 15 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 16. Answering Paragraph 16 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 17. Answering Paragraph 17 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 18. Answering Paragraph 18 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 19. Answering Paragraph 19 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore, denies the same.
- 20. Answering Paragraph 20 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 21. Answering Paragraph 21 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 22. Answering Paragraph 22 of Plaintiff's Complaint, Defendant is without knowledge

- or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 23. Answering Paragraph 23 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 24. Answering Paragraph 23 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 25. Answering Paragraph 25 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to forma belief as to the truth of the allegations contained therein, and therefore denies the same.
- 26. Answering Paragraph 26 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 27. Answering Paragraph 27 of Plaintiff's complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 28. Answering Paragraph 28 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 29. Answering Paragraph 29 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 30. Answering Paragraph 30 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained therein, and therefore denies the same.
- 31. Answering Paragraph 31 of Plaintiff's Complaint, Defendant is without knowledge or information sufficient to form a belief as to the truth of the allegations contained

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	therein, and therefore denies the same.
32.	Answering Paragraph 32 of Plaintiff's Complaint, Defendant is without knowledge
	or information sufficient to form a belief as to the truth of the allegations contained
	therein, and therefore denies the same.
33.	Answering Paragraph 33 of Plaintiff's Complaint, Defendant is without knowledge
	or information sufficient to form a belief as to the truth of the allegations contained
	therein, and therefore denies the same.
34.	Answering Paragraph 34 of Plaintiff's Complaint, Defendant admits that Plaintiff
	made phone calls to Aargon in May 2015 and denies the remaining allegations in
	Paragraph 34.
35.	Answering Paragraph 35 of Plaintiff's Complaint, Defendant admits that when
	Plaintiff called Aargon he was connected to an Aargon representative and denies the
	remaining allegations in Paragraph 35.
36.	Answering Paragraph 36 of Plaintiff's Complaint, Defendant admits the allegations
,	contained therein.
37.	Answering Paragraph 37 of Plaintiff's Complaint, Defendant denies the allegations
	contained therein.
38.	Answering Paragraph 38 of Plaintiff's Complaint, Defendant denies the allegations
	contained therein.
39.	Answering Paragraph 39 of Plaintiff's Complaint, Defendant denies the allegations
	contained therein.
40.	Answering Paragraph 40 of Plaintiff's Complaint, Defendant denies the allegations
	contained therein.
41.	Answering Paragraph 41 of Plaintiff's Complaint, Defendant denies the allegations
	contained therein.
42.	Answering Paragraph 42 of Plaintiff's Complaint, Defendant denies the allegations

43.

contained therein.

Answering Paragraph 43 of Plaintiff's Complaint, Defendant is without knowledge

or information sufficient to form a belief as to the truth of the allegations contained

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1		or information sufficient to form a belief as to the truth of the allegations contained
2		therein, and therefore denies the same.
3	D. <u>Re</u>	espondeat Superior Liability
4	55.	Answering Paragraph 55 of Plaintiff's Complaint, Defendant is without knowledge
5		or information sufficient to form a belief as to the truth of the allegations contained
6		therein, and therefore denies the same.
7	56.	Answering Paragraph 56 of Plaintiff's Complaint, Defendant denies the allegations
8		contained therein.
9	57.	Answering Paragraph 57 of Plaintiff's Complaint, Defendant denies the allegations
10		contained therein.
11	58.	Answering Paragraph 58 of Plaintiff's Complaint, Defendant denies the allegations
12		contained therein.
13		COUNT I
14		VIOLATIONS OF THE FDCPA – 15 U.S.C. §1692, et seq.
15	59.	Answering Paragraph 59 of Plaintiff's Complaint, Defendant repeats, realleges and
16		incorporated by reference all preceding paragraphs as though fully stated herein.
17	60.	Answering Paragraph 60 of Plaintiff's Complaint, Defendant denies the allegations
18		contained therein.
19	61.	Answering Paragraph 61 of Plaintiff's Complaint, Defendant denies the allegations
20		contained therein.
21	62.	Answering Paragraph 62 of Plaintiff's Complaint, Defendant denies the allegations
22		contained therein.
23	63.	Answering Paragraph 63 of Plaintiff's Complaint, Defendant denies the allegations
24		contained therein.
25	64.	Answering Paragraph 64 of Plaintiff's Complaint, Defendant denies the allegations
26		contained therein.
27	65.	Answering Paragraph 65 of Plaintiff's Complaint, Defendant denies the allegations
28		contained therein.

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1	66.	Answering Paragraph 66 of Plaintiff's Complaint, Defendant denies the allegations
2	,	contained therein.
3	67.	Answering Paragraph 67 of Plaintiff's Complaint, Defendant denies the allegations
4		contained therein.
5	68.	Answering Paragraph 68 of Plaintiff's Complaint, Defendant denies the allegations
6		contained therein.
7	69.	Answering Paragraph 69 of Plaintiff's Complaint, Defendant denies the allegations
8		contained therein.
9	70.	Answering Paragraph 70 of Plaintiff's Complaint, Defendant denies the allegations
10		contained therein.
11	71.	Answering Paragraph 71 of Plaintiff's Complaint, Defendant denies the allegations
12		contained therein.
13		COUNT II
14		<u>HARASSMENT</u>
15	72.	Answering Paragraph 72 of Plaintiff's Complaint, Defendant repeats, realleges and
16	II .	
		incorporated by reference all preceding paragraphs as though fully stated herein.
17	73.	incorporated by reference all preceding paragraphs as though fully stated herein.  Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations
17 18	73.	
	73. 74.	Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations
18		Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.
18 19		Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations
18 19 20		Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.
18 19 20 21		Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  COUNT III
18 19 20 21 22	74.	Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  COUNT III  (Against All Defendants for Violations of NRS 41.1395)
18 19 20 21 22 23	74.	Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  COUNT III  (Against All Defendants for Violations of NRS 41.1395)  Answering Paragraph 75 of Plaintiff's Complaint, Defendant repeats, realleges and
18 19 20 21 22 23 24	74. 75.	Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  COUNT III  (Against All Defendants for Violations of NRS 41.1395)  Answering Paragraph 75 of Plaintiff's Complaint, Defendant repeats, realleges and incorporated by reference all preceding paragraphs as though fully stated herein.
18 19 20 21 22 23 24 25	74. 75.	Answering Paragraph 73 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  Answering Paragraph 74 of Plaintiff's Complaint, Defendant denies the allegations contained therein.  COUNT III  (Against All Defendants for Violations of NRS 41.1395)  Answering Paragraph 75 of Plaintiff's Complaint, Defendant repeats, realleges and incorporated by reference all preceding paragraphs as though fully stated herein.  Answering Paragraph 76 of Plaintiff's Complaint, Defendant denies the allegations

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- 78. Answering Paragraph 78 of Plaintiff's Complaint, Defendant denies the allegations contained therein.
- 79. Answering Paragraph 79 of Plaintiff's Complaint, Defendant denies the allegations contained therein.

### **AFFIRMATIVE DEFENSES**

- 1. The answering Defendant alleges that the Plaintiff's Complaint and each and every cause of action stated therein fails to state facts sufficient to constitute a cause of action, or any cause of action, as against the answering Defendants.
- 2. The answering Defendant is informed and believes and thereon alleges that if Plaintiff herein suffered or sustained any loss, injury, damage or detriment, the same was directly and proximately caused and contributed to by the breach of warranty, breach of fiduciary duty, conduct, acts, omissions, activities, carelessness, recklessness and negligence of said Plaintiff and its members, officers, directors, agents and employees, thereby completely or partially barring Plaintiff's recovery herein.
- 3. The answering Defendant is informed and believes and thereon alleges that it is not legally responsible in any fashion with respect to damages and injuries claimed by Plaintiff in the Complaint; however, if the answering Defendant is subjected to any liability to Plaintiff or any other party herein, it will be due, in whole or in part, to the strict liability, breach of fiduciary duty, breach of warranty, acts, omissions, activities, carelessness, recklessness and negligence of others; wherefore, any recovery obtained by Plaintiff or any other party herein against the answering Defendant should be reduced in proportion to the respective fault and legal responsibility of all other parties, persons and entities, their agents, servants and employees who contributed to and/or caused any such injury and/or damages.
- 4. The answering Defendant is informed and believe and thereon alleges that the Complaint and each and every cause of action contained therein is barred by the applicable Statutes of Limitation or Repose, or have been settled, resolved, waived or

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- released by Plaintiff as against the answering Defendant.
- 5. The answering Defendant is informed and believes and thereon alleges that as to each alleged cause of action, Plaintiff has failed, refused and neglected to take reasonable steps to mitigate the alleged damages, if any, thus barring or diminishing Plaintiff's recovery herein.
- The answering Defendant is informed and believes and thereon alleges that Plaintiff 6. failed to give adequate notice of any of Plaintiff's allegations, and that there was delay in giving notice of any such allegations within a reasonable time of the discovery of the allegations and/or from a point in time when the allegations should have been discovered.
- The answering Defendant is informed and believes and thereon alleges that Plaintiff 7. unreasonably delayed the filing of the Complaint and the notification to the answering Defendant of the allegations contained within Plaintiff's Complaint and the basis for the causes of action alleged against them, all of which has unduly and severely prejudiced the answering Defendant in his defense of the action, thereby barring or diminishing Plaintiff's recovery herein under the doctrine of estoppel, waiver and/or laches.
- The answering Defendant is informed and believes and thereon alleges that the injuries 8. and damages of which Plaintiff complains were proximately caused by or contributed to by the acts of other Defendants, persons and/or other entities and that said acts were an intervening and superseding cause of the injuries and damages, if any, of which the Plaintiff complains, thus barring Plaintiff from any recovery against this answering Defendant.
- The answering Defendant is informed and believes and thereon alleges that Plaintiff is 9. barred by the equitable doctrine of unclean hands from obtaining the relief requested.
- The answering Defendant is informed and believes and thereon alleges that he has 10. appropriately, completely and fully performed and discharged any and all obligations and legal duties arising out of the matters alleged in the Complaint.

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- 11. The answering Defendant is informed and believes and thereon alleges that at no time prior to the filing of this action did Plaintiffs, or any agent, representative or employee(s) thereof, notify Defendant of any allegations contained within Plaintiff's Complaint. By failing to notify Defendant, Plaintiff is barred from any alleged right to recovery from Defendant. Furthermore, Defendant alleges that Plaintiff is barred from any recovery in this action because Defendant at all times complied with the applicable standard of care required at the time and location where the services were rendered.

  12. The answering Defendant is informed and believes and thereon alleges that it is entitled.
  - 12. The answering Defendant is informed and believes and thereon alleges that it is entitled to a setoff according to proof.
  - 13. Plaintiff has failed to join all necessary and indispensable parties for full and final resolution of this lawsuit.
  - 14. This answering Defendant is informed and believes, and on that basis alleges, that any and all injuries, losses or damages, if any, were the direct and proximate result of an unavoidable incident of condition and, as such, were an act of God, without fault or liability on the part of the Defendant.
  - 15. This answering Defendant is informed and believes, and on that basis alleges, that at no time prior to the filing of this action did Plaintiffs, or any agent, representative or employee(s) thereof, notify these Defendant of any breach of any contract, warranty or duty to Plaintiffs. By failing to notify, Plaintiffs are barred from any alleged right to recovery from this answering Defendant.
  - 16. The answering Defendant is informed and believes and thereon alleges that the injuries and damages of which Plaintiff complains were the result of a *bona fide* error.
  - 17. All possible affirmative defenses may not have been alleged herein insofar as sufficient facts were not available after reasonable inquiry upon the filing of this Answer, and therefore, Defendant reserves the right to amend the Answer to allege additional affirmative defenses if subsequent investigation so warrants.

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1	PRAYER FOR RELIEF
2	
3	WHEREFORE Defendant prays for judgment against Plaintiff as follows:
4	1. That Plaintiff take nothing by way of this action;
5	2. For costs of suit incurred herein;
6	3. For attorneys fees and costs; and,
7	4. For all other such relief that this court deems just and proper.
8 9	DATED this 2 day of July, 2015
10	
11	THE BOURASSA LAW GROUP, LLC
12	By:
13	MARK J. BOURASSA, ESQ. Nevada Bar No. 7999
14	TRENT L. RICHARDS, ESQ. Nevada Bar No. 14488
15	8668 Spring Mountain Road, Ste. 101 Las Vegas, Nevada 89117
16	Attorney for Defendant
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1	VERIFICATION OF ANSWER TO COMPLAINT
2 3 4	STATE OF NEVADA ) )ss. COUNTY OF CLARK )
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6	Duane Christy, having been duly sworn, hereby states as follows: I am the President for
7	Defendant, Aargon Agency, Inc. I have read the foregoing DEFENDANT AARGON AGENCY
8	INC'S ANSWER TO PLAINTIFF'S COMPLAINT and affirm that the responses are correct to
9	the best of my knowledge.
10 11	AARGON AGBNCY, INC.
12	BY:
13	
14	
15	SUBSCRIBED AND SWORN to Before me this day of
16 17	July 2015.
18	MOTARY PUBLIC
19	NOTARY PUBLIC STATE OF NEVADA
20	County of Clark REBECCA J. BOYD Appt. No. 07-3712-1 My Appt. Expires July 22, 2015
21	Wy y pp. L. tar y p
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## Case 2:15-cv-01181-GMN-PAL Document 6 Filed 07/02/15 Page 14 of 14 **CERTIFICATE OF SERVICE** day of July 2015, I served a true and correct copy It is hereby certified that on the of the foregoing document entitled DEFENDANT AARGON AGENCY, INC'S ANSWER TO PLAINTIFF'S COMPLAINT via the Court's electronic filing and notification service, or as appropriate, by sending a copy thereof by first-class mail from Las Vegas, Nevada, addressed to the following addressee(s): David H. Krieger, Esq. Haines & Krieger LLC 8985 S. Eastern Avenue, Ste 350 Henderson, NV 89129 An Employee of The Bourassa Law Group, LLC